

FAQ for exports from Port Vila, via Air, Sea and or courier

Getting the document trail right, for exports, is important in making sure that goods transit to final destination, in many cases to the door at destination, in the minimum amount of time to avoid storage charges, and additional expenses because something important has been missed out

What documents are required to accompany the shipment?

As a minimum requirement, for exports, the following is essential

A copy of passport(s)

An inventory, stating clearly what the goods are, a general description is usually ok, e.g. Bathroom items, Lounge items, and a value

If goods are less than 12 months old, this should be shown, and a value assigned to those items, as there may be duty implications at destination

In the case of at least, NZ and Australia Personal Effects, there are specific documents to be completed, which cover questions to be answered by the Customs and Quarantine Departments, in the USA, and other countries, there may also be specific forms to be comleted

Second hand machinery, trailers, vehicles, etc.

Australia requires, for example, that an import permit for any second hand machinery (including items to be repaired in Australia and returned to Port Vila – and items such as trailers, machinery style items such as vehicles and trailers – the rule of thumb, if you are not sure, please contact AQIS and get their approval prior to sending any goods which may be on their restricted importation list

When the import permit is obtained, it will usually outline aprticular processes that should take place prior to export from Vanuatu, e.g. special cleaning requirements

It is best that these should be obtained, prior to arrival in Australia, and really, this should be obtained PRIOR to export from Vanuatu

Insurance. It needs to be decided prior to loading on the export aircraft

Fumigation

Vehicle Exports

Vehicles should be clean, steam cleaning is impossible in this country, however, the best that can be done, is to waterblast it, as close as possible to actually putting it into the container, it would be a good idea to get some fly spray, and spray inside the engine bay, under the the dashboard, in the boot, and in and around under the wheels and mudguard etc.